



# Three Oaks Pet Resort

(Indy Hollow LLC)

Boarding ~ Bathing ~ Daycare

2740 Layne St., Farmville, VA 23901



## Pet Care Agreement

This is an Agreement between Three Oaks Pet Resort(Indy Hollow LLC) and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for the pet care provided in effect on the date pet is checked into Three Oaks Pet Resort(Indy Hollow LLC).
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Three Oaks Pet Resort(Indy Hollow LLC).
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties.
4. By signing this Agreement and leaving pet with Three Oaks Pet Resort(Indy Hollow LLC), Owner certifies to the accuracy of all information given about said pet. Three Oaks Pet Resort(Indy Hollow LLC) reserves the right to deny admittance to Owner's pet for any reason at any time.
5. Three Oaks Pet Resort(Indy Hollow LLC) shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare is provided, Owner recognizes and accepts potential risks involved in such activity. It is expressly agreed by Owner and pet care provider that Three Oaks Pet Resort(Indy Hollow LLC's) liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400.00 per animal admitted. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of the pet care provider, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
6. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
7. Owner specifically represents to Three Oaks Pet Resort(Indy Hollow LLC) that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty-day period prior to check-in. During the period of this Agreement, Owner also agrees to notify Three Oaks Pet Resort(Indy Hollow LLC), of any known exposure of pet to a communicable disease and hold pet out of attending Three Oaks Pet Resort(Indy Hollow LLC) until pet is symptom-free or with written veterinary clearance. Owner further agrees to maintain currency of **vaccinations** as required by Three Oaks Pet Resort(Indy Hollow LLC's) policy. Owner further agrees to provide proof of preventative **flea/tick treatment** program and to be financially responsible for any required treatment for fleas/ticks, if determined necessary by the pet care provider.
8. All charges incurred by Owner shall be payable upon pick-up of pet, or when billed by Three Oaks Pet Resort(Indy Hollow LLC) at address listed on contract. Three Oaks Pet Resort(Indy Hollow LLC) shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Three Oaks Pet Resort(Indy Hollow





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## Boarding Record

Please fill out the personal information box and a box for each pet that will be boarding. Thank you!

### Personal Information

Owner(s) \_\_\_\_\_

Phone (1) \_\_\_\_\_ Phone (2) \_\_\_\_\_ Phone (3) \_\_\_\_\_

Mailing Address \_\_\_\_\_

\_\_\_\_\_

Email(s) \_\_\_\_\_

Veterinarian \_\_\_\_\_ Phone \_\_\_\_\_

Emergency Contact \_\_\_\_\_ Phone \_\_\_\_\_

### Pet 1

Pet's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Species (Dog, Cat, Etc.): \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: \_\_\_\_\_ Housebroken: \_\_\_\_\_

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Birthday: \_\_\_\_\_ or Age: \_\_\_\_\_ at \_\_\_\_\_ (Date)

Feed: Three Oaks or Own Amount: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Special Instructions: \_\_\_\_\_

\_\_\_\_\_

Medical Problems, Allergies, etc.: \_\_\_\_\_

\_\_\_\_\_

### Pet 2

Pet's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Species (Dog, Cat, Etc.): \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: \_\_\_\_\_ Housebroken: \_\_\_\_\_

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Birthday: \_\_\_\_\_ or Age: \_\_\_\_\_ at \_\_\_\_\_ (Date)

Feed: Three Oaks or Own Amount: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Special Instructions: \_\_\_\_\_

\_\_\_\_\_

Medical Problems, Allergies, etc.: \_\_\_\_\_

\_\_\_\_\_



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### Pet 3

Pet's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Species (Dog, Cat, Etc.): \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: \_\_\_\_\_ Housebroken: \_\_\_\_\_

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Birthday: \_\_\_\_\_ or Age: \_\_\_\_\_ at \_\_\_\_\_ (Date)

Feed: Three Oaks or Own Amount: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Medical Problems, Allergies, etc.: \_\_\_\_\_

### Pet 4

Pet's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Species (Dog, Cat, Etc.): \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: \_\_\_\_\_ Housebroken: \_\_\_\_\_

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Birthday: \_\_\_\_\_ or Age: \_\_\_\_\_ at \_\_\_\_\_ (Date)

Feed: Three Oaks or Own Amount: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Medical Problems, Allergies, etc.: \_\_\_\_\_

### Pet 5

Pet's Name: \_\_\_\_\_ Nicknames: \_\_\_\_\_

Species (Dog, Cat, Etc.): \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered: \_\_\_\_\_ Housebroken: \_\_\_\_\_

Breed: \_\_\_\_\_ Color/Markings: \_\_\_\_\_

Birthday: \_\_\_\_\_ or Age: \_\_\_\_\_ at \_\_\_\_\_ (Date)

Feed: Three Oaks or Own Amount: Breakfast \_\_\_\_\_ Lunch \_\_\_\_\_ Dinner \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Medical Problems, Allergies, etc.: \_\_\_\_\_



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## Overnight Pet Boarding:

**Dogs:** Includes: private indoor run, elevated cot, 4 outdoor potty breaks, treats, breakfast and dinner, daily maid service, and personal attention.

**Overnight Stay for 1 Dog = \$31.00\*\***

**Family Rate:** Each additional Dog from the same family stays for \$22.00 per night. Dogs do not have to room together in the same run to qualify for the Family Rate.

**Cats:** Includes: multi-level cat condo, soft bed, litter box, breakfast and dinner, daily maid service and personal attention.

**Overnight Stay for 1 Cat = \$19.00\*\***

**Family Rate:** Each additional Cat from the same family stays for \$15.00 per night. Cats do not have to room together in the same condo to qualify for the Family Rate.

**\*Supply your pet's food and receive a DISCOUNT of \$2.00 off each pet, per night**

Please package food in a resealable container of reasonable size for easy storage. *Thank You!*

**Medication fees:** Dogs = \$1.00 per administration; \$4.00 per administration of injections.

Cats = \$1.00 per administration of oral & topical medications. We cannot board cats who require injections.

**\*\*Peak Holiday Boarding is an additional \$3 per night, per pet. Please see our calendar for specific dates.**

**See our Extras Services to compliment your pet's stay! We offer playtimes, emails, and more!**

## Day Boarding:

Includes: private indoor run, elevated cot, and outdoor potty breaks. This is ideal for pets who prefer one-on-one interaction with people instead of with other dogs. Available Monday through Saturday.

**Day Boarding Rate: \$17.00 per day; \$13.00 per day for each additional dog.**

## Doggie Daycare:

*Dogs interact with one another in supervised playgroups. All dogs must pass an assessment and complete enrollment paperwork prior to participating in our fun Daycare activities. Daycare is a good option for social dogs who need activity during the day. Available Monday through Friday except for holidays.*

**Assessment and Enrollment Fee:** \$23 for 1 dog, \$13 for each additional dog from the same family.

**Daycare: \$19.00 per day; \$16.00 per day for each additional dog.**

**Daycare Packages: \$85 for 5 days, \$160 for 10 days, \$280 for 20 days, and \$580 for 40 days** (packages do not expire and may be shared between multiple dogs from the same family).

Dogs who are here for Boarding or Grooming may participate in Daycare (if already enrolled in the Daycare program) during their stay for an additional \$10 per day

## Dog Spa:

We offer a variety of spa services from nail trims to bathing. Please contact us for more information about our services and for a quote. Quotes are based on breed, size and condition. Proof of current Rabies required, but all vaccinations recommended.

## Business Hours:

Mon-Fri: 8am-12pm & 3pm-6pm

Saturday: Closed AM & 4pm-6pm

Sunday: Closed AM & 4pm-6pm

*We close to the public in the middle of the day to provide boarding and daycare pets with undivided attention, and a nap break.*

**Holidays Hours: New Year's Day, Easter, Memorial Day, July 4<sup>th</sup> & Labor Day: Open 4pm – 6pm, only**

**Thanksgiving Day & Christmas Day: Closed** (We do board pets over these holidays, but the front desk is closed.)

## Required Vaccinations(Titer tests also accepted):

**Dogs:** Rabies, DHLPP and Bordetella (All are required for Boarding and Daycare!)

**Cats:** Rabies & FVRCP. The Feline Leukemia vaccine is required for cats who go outside/exposed to cats who go outdoors.

**Flea & Tick Policy:** We require that all pets are on a current flea & tick preventative. Any pets with fleas or ticks will be treated at the owner's expense.

**2740 Layne St. Ext., Farmville, VA 23901 ~ 434-392-4738 (4PET) ~ 434-392-4778 (fax) threeoakspetresort@gmail.com**

**~www.threeoakspetresort.com ~ Find us on Facebook!**

*Effective 10/1/2018. Please let us know if you have any questions and thank you for your business!*



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**Pet:** \_\_\_\_\_ **Owner:** \_\_\_\_\_

**Today's Date:** \_\_\_\_\_ **Dates of Stay:** \_\_\_\_\_

**Please check which extra services you would like to purchase for your pet during their stay.**

**If for multiple pets please specify which ones!**

**Playtime(cat and dog):** \$6.00

This is a 10 minute play session with a member of our staff! Tailored to your pets based on how they like to play!

**Number of Playtimes Requested:** \_\_\_\_\_ **Certain Dates or Days:** \_\_\_\_\_

**Special Instructions:** \_\_\_\_\_

**Cuddletime(cat and dog):** \$6.00

This is a 10 minute petting/cuddle session in your pets suite, great for extra affectionate pets who love snuggling and relaxing.

**Number of Cuddletimes Requested:** \_\_\_\_\_ **Certain Dates or Days:** \_\_\_\_\_

**Special Instructions:** \_\_\_\_\_

**Luxury Bedding:** \$2.50

All suites have comfortable Kuranda cots, but this service takes it to the next level! Choose either a fluffy fleece cover, or snugly suede bedding to make nap time extra comfy.

**Please choose one type of bedding: Fleece:** \_\_\_\_\_ **Suede:** \_\_\_\_\_ **Either:** \_\_\_\_\_

**Snack Time:** \$1.50 per treat

Beef Gullet Chew or Duck Foot Chew ( circle one ) While boarding your dog can enjoy a natural beef gullet stick, or a dried duck foot. Both are made from 100% natural ingredients sourced in the USA.

**Number of snack times Requested:** \_\_\_\_\_ **Certain Dates or Days:** \_\_\_\_\_

**Special Instructions:** \_\_\_\_\_



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**Suite Treat:** \$2.50 per treat

Pups get a frozen Kong toy(chosen based on their size) filled with some treats and yummy peanut butter to keep them busy(Three Oaks always makes sure to use xylitol or artificial sweetener free PB)

**Number of Suite Treats Requested:** \_\_\_\_\_ **Certain Dates or Days:** \_\_\_\_\_

**Special Instructions:** \_\_\_\_\_

**Email Updates(cat and dog):** \$2.50 per message with update and picture of your pet.

You'll receive an update email letting you know how your pet(s) are enjoying their time at Three Oaks! Along with the update, you will receive a picture or two.

**Number of Messages Requested:** \_\_\_\_\_ **Certain Dates or Days:** \_\_\_\_\_

**Email address & Special Instructions:** \_\_\_\_\_

**Bedtime Story:** \$6.00 per suite, \$3.00 for each addtl. suite from same family

A short story will be read to your pup(s) before bedtime, with a nighttime treat to follow! Allows your dogs to have even more quality time with our staff members. Includes all dogs in a single suite from the same family, and each additional bedtime story for another suite from same household is discounted.

**Certain Dates or Days:** \_\_\_\_\_ **Special Instructions:** \_\_\_\_\_

**Birthday Bash:** \$10.00 for 10 minute play session with birthday treat and photos

Pups love parties too! If it's your pets birthday, have them celebrate with a 10 minute play session, special Bubba Rose Pet Bakery birthday cookie or cupcake, and a photo of the birthday-pup emailed to you! Other pets from same household can partake in this celebration as well, or your birthday pup can have all the attention to themselves!

**Certain Date or Day:** \_\_\_\_\_ **Email for photos:** \_\_\_\_\_



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**Special Instructions:** \_\_\_\_\_

**Walk:** \$12 for 15-20 minute leashed walk, \$6 for each addtl. Dog(limit 2/walk)

Leashed walk with a staff member around the neighborhood. Your dog must have a properly fitting harness, otherwise we will affix them with house walk-wear. Done at your dogs pace, they can sniff to their hearts content and enjoy some sights and sounds!

**Certain Dates or Days:** \_\_\_\_\_

## First Stay Questionnaire

*Thank you for taking the time to fill out this form. The information you provide will greatly help us personalize the care we provide your dog.*

**Dog's Sex:** Female Male      **Spayed or Neutered?** Yes No      **Housebroken?** Yes No

**Please circle the option that best describes your dog. (You may circle more than one answer.)**

**1) Energy Level:**

Low      Moderately Low      Moderate      Moderately High      High

**2) Personality (most of the time):**

Active    Adventurous    Anxious    Calm    Curious    Easygoing    Follower    Happy    Hyper

Independent    Lazy    Leader    Loud    Loving    Playful    Persistent    Whiny

Other(s), please describe \_\_\_\_\_

\_\_\_\_\_

**3) Has your pet ever bitten someone/another pet? Please Explain if so**

\_\_\_\_\_

**4) Does your pet guard resources? (people, food, toys etc)**

Yes                      No

**5) What is your pets favorite activity?**

\_\_\_\_\_



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- 6) Is your pet house / litterbox trained?  
Yes                      No
- 7) Does your pet have any health conditions or old/new injuries?  
Yes                      No
- 8) How does your pet react to seeing other pets?
- 9) Does Your Pet Have Allergies?(Food/Topical/Seasonal)
- 10) Can Your Pet Have An Occasional Treat?
- 11) How Would You Like Your Pet Housed If You Have Multiple Pets?(Single Suite, Separate, Separate To Feed, Etc...)
- 12) Is Your Pet Currently On Medication?
- 13) Does Your Pet Respond To Certain Obedience Cues? If So, Which?
- 14) How Does Your Pet Respond To People? Any Fears?
- 15) Does Your Pet NOT Like To Be Touched In Any Certain Areas?
- 16) Do You Understand That On Some Occasions, Boarding May Not Be A Correct Match For Your Pet, And We May Recommend Finding A Pet Sitter For Their Comfort?
- 17) Has Your Pet Ever Scaled A Fence Or Escaped Containment? If So, Please Explain...



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## Release Form for Media Recording



I, the undersigned, do hereby consent and agree that THREE OAKS PET RESORT, its employees, or agents have the right to take photographs, videotape, or digital recordings of my dog, cat or other pet while said pet is on the premises of THREE OAKS PET RESORT, in any and all media, now or hereafter known, exclusively for the purpose of advertisement and or public relations. I further consent that the first name and only the first name of my pet and identity may be revealed therein or by descriptive text or commentary.

I do hereby release to THREE OAKS PET RESORT, its agents, and employees all rights to exhibit this work in print and electronic form publicly or privately. I waive any rights, claims, or interest I may have to control the use of my pet's likeness in whatever media used.

I understand that there will be no financial or other remuneration for recording my pet, either for initial or subsequent transmission or playback.

I represent that I am at least 18 years of age, have read and understand the foregoing statement, and am competent to execute this agreement.

Name of pet(s): \_\_\_\_\_  
\_\_\_\_\_

## DECLINE/ACCEPT

**(Please circle one)**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Witness for the undersigned: \_\_\_\_\_

Signature: \_\_\_\_\_